

INTEGRATED POLICY

Quality, Safety and Environment

Annex A to the Quality Manual REV.16 of 21/11/24

Lombardo S.r.l. stands out for its commitment to excellence and sustainability, adopting an Integrated Management System compliant with the UNI EN ISO 9001:2015 (Quality), ISO 14001:2015 (Environment) and ISO 45001:2018 (Occupational Health and Safety) standards.

With this integrated policy, we aim to exceed the expectations of customers, employees and all stakeholders, continuously improving our performance in terms of quality, safety and respect for the environment.

Our Commitments

General Management guides the organization towards the following objectives:

- To meet the needs of customers and all stakeholders with reliable and innovative solutions.
- To constantly raise the quality of services, refining processes and results.
- To act in full compliance with current regulations, ensuring maximum conformity
 in matters of quality, environment and safety. To commit to eliminating hazards
 and reducing risks to people's safety and environmental protection.
- To reduce environmental impact through pollution prevention, responsible management of natural resources and the fight against waste.
- To ensure a safe and stimulating work environment, promoting the wellbeing and personal growth of our employees, with a constant commitment to preventing accidents and occupational diseases.
- To support the local area through sponsorship activities and collaboration with welfare, sports, cultural and educational organizations.

A Process Approach

For us, every activity is part of an interconnected system. We manage our processes with care, monitoring and improving them to ensure consistency, efficiency and excellent results.



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Our commitment embraces not only the quality of products and services, but also the reduction of environmental impact and the protection of workers' health and safety.

Assessment of Risks and Opportunities

We adopt a strategic approach based on risk-based thinking, carefully analyzing the risks and opportunities related to our processes. This allows us to:

- Prevent potential critical issues and address them decisively.
- Seize and leverage every opportunity to generate added value.
 We regularly update these assessments to ensure informed and targeted decisions.

The Value of People

We firmly believe that success comes from the active participation of those who share our vision. This is why we invest in continuous training, professional development and the selection of quality external partnerships. Furthermore, we promote dialogue and consultation with workers, valuing their contribution to building a motivated and highly qualified team.

Continuous Improvement

Our company evolves every day. Through periodic audits, management reviews and constant updates, we pursue continuous improvement, facing challenges with determination and paving the way for a sustainable and innovative future.

General Management

